

## ALL PERFORMANCES – 10:30 AM

### ***Where are we going?***

The performance is at Symphony Hall, 75 North 2nd Street in the Phoenix Convention Center. You can find driving directions and other useful information at [www.downtownphoenix.com](http://www.downtownphoenix.com).

### ***What time should we arrive? What time will we leave?***

Buses start arriving by 9:30 am. Doors open between 9:45 am – 10:00 am to watch ballet class until 10:30 am. All seating is “general admission,” first-come, first-served and ushers will seat you. The performance ends around 11:30 am.

### ***Where do we park our buses?***

You will unload and park your buses on 3rd Street between Washington and Jefferson. Keep your students seated on the bus when you arrive. An usher will bring you two colored cards: one for your bus window, and one that tells you which door to use to enter Symphony Hall. The buses will stay there until you return.

### ***Where do we park cars or other non-buses?***

Parking is not provided for vehicles other than school buses. Parking is available at the following nearby garages:

Regency Garage - 2nd St. south of Adams

Civic Plaza West Garage - off 2nd St. south of Monroe St.

Chase Garage - northwest corner of Monroe and 2nd St.

### ***Can we drop off special needs students near a door?***

You can drop off special needs students on 2nd Street between Washington and Monroe, on the west side of Symphony Hall. Ushers will escort physically challenged students, with their chaperones, into Symphony Hall. Only physically challenged students may enter through that door. Other students must stay on the bus as it proceeds to the 3rd Street bus area, and they will unload from there. After the performance the bus will first load students on 3rd Street, then go back to the 2nd Street door to pick up physically challenged students.

### ***What do we do when we arrive?***

If you arrive by bus, Phoenix Police department traffic officers will direct you to the parking/unloading area. A greeter will meet you at the curb, give you a sign for your bus, and escort your group to the appropriate door. If you arrive by personal vehicles, you may enter the Convention Center and Symphony Hall through any door. **It is important that all groups enter the Hall as one group if you want to be seated together.**

### ***What should we bring?***

Bring your wonderful self. Coats, cameras, book-bags, and water bottles should remain on the bus so they won't be left behind in Symphony Hall. Food and drinks are not allowed. Please don't bring payment with you to Symphony Hall.

### ***Who's in charge?***

The ushers are in charge. Their job is to ensure the safety of your group while entering and exiting the Hall. Please follow all their instructions.

### ***What if we have to cancel or change our ticket order, or if we have questions before the trip?***

Email us at [jscavanaugh@balletaz.org](mailto:jscavanaugh@balletaz.org), as soon as possible.

